

WARRANTY: VenMill Industries, Inc. (“VenMill”) warrants its Elite 60™ product against defects in materials and workmanship under normal use for a period beginning on the date of retail purchase (the “Purchase Date”) by the original end-user purchaser (the “Purchaser”) and ending on or upon the first to occur of (i) the first anniversary of the Purchase Date or (ii) two hundred (200) hours of product operation as measured by the product’s internal usage tracking system (“Warranty Period”). If a product defect arises and a valid warranty claim is received by VenMill within the Warranty Period, at its option, VenMill will either (1) repair the defect at no charge, using new or refurbished replacement parts, (2) exchange the product with a new or refurbished functionally equivalent product, or (3) refund the purchase price of the product. A replacement product or part assumes the remaining warranty of the original product. When a defective product or part is exchanged, or a refund of the purchase price is given, the applicable defective product or part will become VenMill’s property and returned to VenMill at VenMill’s request.

WARRANTY EXCLUSIONS AND LIMITATIONS: This Limited Warranty applies only to Elite 60™ units manufactured by or for VenMill that can be identified by the “VenMill” trademark, trade name, or logo affixed to them and the unit serial number.

This Limited Warranty does not apply: (a) to damage caused by failure to follow care and usage instructions supplied with the product or improper maintenance; (b) to damage caused by accident, abuse, misuse, neglect, flood, fire, lightning, earthquake or other external or natural causes (such as electrical fluctuations or power failure); (c) to damage caused by operating the product outside the permitted or intended uses described by VenMill; (d) to damage caused by service, repair or product modifications performed by anyone not authorized by VenMill; (e) to damage sustained during shipment; (f) to a product or part that has been modified to significantly alter functionality or capability; (g) to consumable parts, unless damage has occurred due to a defect in materials or workmanship; (h) to a product with a defaced or removed VenMill serial number; (i) to a product offered for rental.

No VenMill reseller, agent, or employee is authorized to make any modification, extension, or addition to this warranty.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED. AS PERMITTED BY APPLICABLE LAW, VENMILL SPECIFICALLY DISCLAIMS ANY AND ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS. IF VENMILL CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS EXPRESS WARRANTY AND TO REPAIR OR REPLACEMENT SERVICE AS DETERMINED BY VENMILL IN ITS SOLE DISCRETION.

EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE EXTENT PERMITTED BY LAW, VENMILL IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, OR ANY INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGE HOWSOEVER CAUSED INCLUDING THE REPLACEMENT OF EQUIPMENT AND PROPERTY. THE FOREGOING LIMITATION SHALL NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS.

FOR PURCHASERS WHO ARE COVERED BY CONSUMER PROTECTION LAWS OR REGULATIONS IN THEIR COUNTRY OF PURCHASE OR, IF DIFFERENT, THEIR COUNTRY OF RESIDENCE, THE BENEFITS CONFERRED BY THIS WARRANTY ARE IN ADDITION TO ALL RIGHTS AND REMEDIES CONVEYED BY SUCH CONSUMER PROTECTION LAWS AND REGULATIONS. Some countries, states and provinces do not allow the exclusion or limitation of incidental or consequential damages or exclusions or limitations on the duration of implied warranties or conditions, so the above limitations or exclusions may not apply to the Purchaser. This warranty gives the Purchaser specific legal rights, and the Purchaser may also have other rights that vary by country, state or province. This Limited Warranty is governed by and construed under the laws of the country in which the product purchase took place.

OBTAINING WARRANTY SERVICE: To obtain warranty service for the Elite 60™ product, the Purchaser needs to contact regional distributor or if in North America VenMill Industries during the Warranty Period either by phone at 800.928.0090 or 866-864-0210 or by email to support@venmill.com. In order for VenMill to process a warranty claim, the Purchaser will need to provide to VenMill a copy of the dated sales receipt for the product, the Purchaser’s name and address, the product serial number and a description of the problem. If the Purchaser’s claim appears to meet the criteria for warranty service, the Purchaser will be given a return material authorization number (RMA). Upon the issuance of the RMA to the Purchaser, the Purchaser should bring or ship the product prepaid in the original container, with any associated accessories, to VenMill at the following address:

VenMill Industries, Inc.

RMA Number: (insert your RMA number here—see above)
660 Douglas Street
Uxbridge, MA 01569

or to such other address as a VenMill customer service representative may provide to the Purchaser.

It is recommended that the Purchaser insure any product shipped to VenMill.

SAVE ALL PACKING MATERIALS. FAILURE TO USE PACKAGING DESIGNED FOR THIS UNIT, MAY CAUSE DAMAGE TO THE UNIT AND WILL VOID WARRANTY.

FAILURE TO USE CONSUMABLES DESIGNED FOR THIS UNIT WILL CAUSE DAMAGE TO BOTH UNIT AND DISC THEREBY VOIDING YOUR WARRANTY. FOR AUTHORIZED DISTRIBUTORS VISIT WWW.VENMILL.COM.